

April 30, 2020

Dear Patients and Parents,

We are excited to announce that we are finally able to open our office again. We strive to follow the recommended guidelines by the American Dental Association®, as well as the guidelines for the State of Utah, as we try to offer the best care for our patients. Thank you for your patience while we do our part to flatten the curve of COVID-19.

As we are preparing to open again, we understand that COVID-19 is still a concern in our community, and so, we want to make you aware of some of the precautions we are making in our office to keep our patients, their families and our team safe. First, our team members will be wearing CDC recommended N95 masks and protective eyewear. Additionally, we have put true HEPA filter air purifiers throughout our office, which will filter out viruses, including the coronavirus, from the air, according to a recent NASA study.

On top of these precautions, we have changed the way we are scheduling patients, in order to reduce the number of people in the office at one time, and we are

leaving extra time between families to thoroughly sanitize every surface in the operatory rooms with extra care. We will also ask you to call our office from your car when you arrive for your appointment. When the room is ready for you, our assistant will come bring your family directly into the sterilized room. Any paperwork can be done from there or brought to you in your car to eliminate as much time in the waiting room as possible.

When you are contacted for your appointment reminder, we will ask you if you have been in recent contact with anyone who has been sick, if anyone in your family has had any illness symptoms, and if you have had or are running a fever. If any of these things are true, we will happily reschedule your appointment. And of course, in the case of an emergency, please do not hesitate to call, and we will do everything we can to help you.

Again, we love our patients! Thank you for your understanding as we navigate these extenuating circumstances, and please know your health and safety is our top priority.

Sincerely,

Dr. Jared and the Mountainland Pediatric Dental Team